

GOVERNMENT OF PAKISTAN
PAKISTAN NATIONAL ACCREDITATION COUNCIL
MINISTRY OF SCIENCE & TECHNOLOGY



Ground Floor, S&T Building,
1-Constitution Avenue, G-5/2,
Islamabad, the 17th October, 2023

F. No. PNAC 19(33)/2018-HP

The Deputy Director (IT/Web/Monitoring & Legal),
(Mr. Rizwan Mehmood),
Public Procurement Regulatory Authority (PPRA),
ISLAMABAD.

SUBJECT: FLOATING OF TENDER NOTICE (FOR DEDICATED CLOUD WEB SERVER HOSTING.

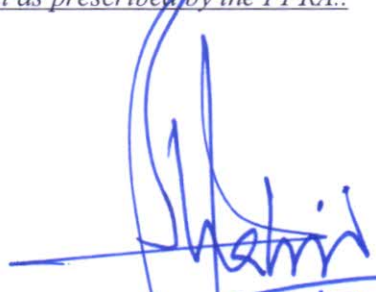
The undersigned is directed to enclose herewith a soft/hard copy of "Tender Notice/Tender Documents at **Annex-I** for uploading on the PPRA's website. A copy of the same has also been uploaded on the website of this Council / www.pnac.gov.pk, as per details as under:-

S #	Description	Details
01	Name of Procuring Agency	Pakistan National Accreditation Council (PNAC), M/o Science & Technology, Islamabad.
02	Tender Number / Identification	PNAC 19(33)/2018-HP.
03	Procurement Title	Recognized Local Web Hosts (Dedicated Cloud Web Server Hosting) as authorized by the Federal Government of Pakistan.
04	Contact Person	Mr. Azhar Iqbal, Director-IL/IT Incharge Tel: 051-9209507 Mr. Shabir Ahmad, Deputy Director (A&F), Telephone No. 051-9209509
05	Last date for obtaining Bidding Documents	07/11/2023
06	Closing Time & Date as well as Place for Receiving Public Bids	07/11/2023 (11.00 a.m), Admin Office, PNAC, Ground Floor, S&T Building, 1-Constitution Avenue, G-5/2, Islamabad.
07	Time & place of Public Opening of Bids	07/11/2023 (11.30 a.m), Committee Room of PNAC, as per above address.
08	Time Period for performance of contract/warranty/Guarantee.	One-Year, extendable subject to satisfactory performance, or otherwise as per PPRA rules.

Note:- *The Tender's amount / financial viability are within the limit as prescribed by the PPRA.*

2. This issues with approval of the Director General, PNAC.

Encl: As Above


(Shabir Ahmad)
Deputy Director (A&F)
Tel: 051-9209509
17/10/23

Copy to:

1. PS to Director General, PNAC.
2. Director-IL/IT Incharge, PNAC
3. Chairman/Members, Purchase / Inspection Committee, PNAC.
4. Account Officer, PNAC.

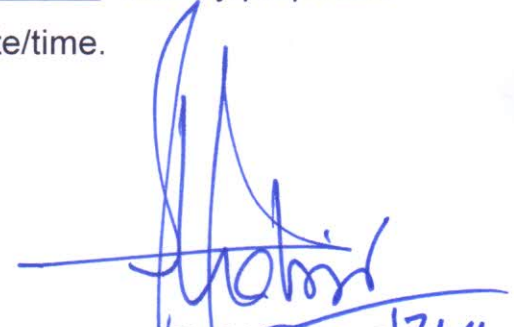
ANNEX-I

GOVERNMENT OF PAKISTAN
MINISTRY OF SCIENCE & TECHNOLOGY
PAKISTAN NATIONAL ACCREDITATION COUNCIL
Ground Floor, 1-Constitution Avenue, G-5/2
Islamabad

TENDER NOTICE

FOR DEDICATED CLOUD WEB SERVER HOSTING

Sealed quotations are invited only from the recognized local web hosts as authorized by the Government of Pakistan for dedicated cloud web server hosting of Pakistan National Accreditation Council (PNAC). Details and soft copies are available on the websites of the Council and PPRA (www.pnac.gov.pk / www.ppra.gov.pk). Hard copies of Tender along-with details eligibility criteria can also be obtained from PNAC office during office hours. Last date for submission of "Sealed Tenders", supported by technical as well as financial viability/proposals with ToRs upto 7th November, 2023, 11.00 a.m. as last date/time.



(Shabir Ahmad) 7/X/23
Deputy Director (A&F)
Tel: 051-9209509

TENDER DOCUMENTS

Eligibility Criteria: Fully compliance with the following ToRs/requirements are mandatory whereas, parties with partially compliance will be technically rejected. Documentary proofs in said regard are required to be mentioned/attached as per each clause, as under;

S#	Particulars required	Bidder Compliance (YES/NO)
1.	Is bidder have its own multiple data centers in Pakistan in various cities? (attach documents proofs) i.e. third-party Pakistani data center (or having Colocation data center), reseller/partnership/JV will lead to rejection.	
2.	Is bidder is qualified/having its own deployed cloud ? (if yes, attach documentary proofs), i.e. third-party Pakistani cloud provider/reseller/JV/ partnership/collaboration will lead to rejection.	
3.	Is bidder's System and Network security department is ISO (9001:2015) certified ? (if yes, attach documentary proofs/certificate).	
4.	Is bidder is ISO 27701:2019 for management system for web hosting, email hosting, DNS Hosting infrastructure provisioning for cloud and virtual private server, firewall protection and DDOS protection or not ? (if yes, attach documentary proofs/certificate)	
5.	Is bidder having its own Management and supporting Network operation center (NOC) ? (if yes, attach complete structural documents alongwith local support on 24/7 basis).	
6.	Is bidder having an experience team of certified SOC engineers ? (if yes, attach documentary proofs/certificate).	

(For Dedicated Cloud Web Server Hosting)

S#	Description/Specifications	Total Annual Amount/cost including all taxes in Pak Rupees.
01.	<p><u>Technical Plan (Active Cloud Server):</u></p> <ul style="list-style-type: none"> • Core: 4 • RAM: 8 GB • Storage: 140 GB HDD • 1 Dedicated live/public IP • OS: Windows Server Standard Edition 2019 licensed Version • Data Volume per Month: Unlimited • Plesk Panel for website management • Bandwidth: 10 Mbps inbound with 100 Mbps outbound • 24/7 Support • Security Management and support • Web Server Management • Web Server Support • OS Hardening • Check daily logs for utilization and any abnormal trends • Checking of Audit logs for Security Breach etc. • Critical Service logs check and audit • Application troubleshooting within the scope defined at the time of contract • Detailed Online Web Statistics, DOS/DDOS protection. • SSL certificates for domain and all subdomains • Server should have Inline DDOS Protection Capability • 30 Seconds Response time against any Attack 	
S#	<p><u>Description/Specifications</u></p> <p>Advance Security Solution:</p> <ul style="list-style-type: none"> • Industry Leading DDoS Protection • Next Generation Firewall Protection • Layer 7 Intrusion Prevention(Non SSL) • Security Firewall Management • Stateful Packet Inspection • 24/7 Real time threat protection engines. • Protection Against Port Scanning 	

	<ul style="list-style-type: none"> • Edge Protection & IP Geo-Fencing • Signature Based and Signatureless Malware Protection • Device Control • Application Control • Host Based IPS (Full Features) • Virtual Patching (Full Features) • Web/URL Reputation Engine 	
02.	<p>XDR for Server:</p> <ul style="list-style-type: none"> • Correlated detection models • Workbench and alert triage • Attack visualization • Search/Threat Hunting • Built-in threat intelligence • MITRE ATT&CK™ mapping • Integrated response actions • Capability to integrate Email and Network Sensors 	
03.	<p>Management and Support:</p> <ul style="list-style-type: none"> • 24/7 Support via calls, email and ticketing system • Server Security Management and support • Web server and OS level Management • Web Server OS Hardening • Check daily logs for utilization and any abnormal trends • Checking of Audit logs for Security Breach etc. • Critical Service logs check and audit 	

Terms & Conditions.

- i. Observance of PPRA Rules for a web hosting server/procurement procedure is mandatory.
- ii. An Affidavit on stamp paper that the firm has never been BLACKLISTED by any Ministry/Division/Department/Organization of the Government is to be attached with the tender/bid whereas; the successful bidder(s) are liable to provide the web hosting services on quoted price at least for one year.
- iii. Incomplete tenders/bids will not be entertained. Services of webhosting on eligibility level is not up to the mark, however if required, PNAC can demand from lowest/competitive bidder the required quality before issuing supply/work order (subject to recommendations of the purchase committee & approval of the competent authority).
- iv. Rates along with GST should be quoted. Withholding tax at source will be deducted as per Rule. The Bidders/Vendors must provide proof of Registration with Sale Tax department and quote their NTN/GST Number, issued by Income tax/Sales tax departments/authorities.
- v. Firms available on Active Tax Payer List (ATL) of FBR should quote their comprehensive rates in Pak. Rupees whereas; Cutting/Overwriting in the offered/quoted prices shall not be accepted and will lead to disqualification.
- vi. Tender document can be obtained from PNAC Admin office during office hours (07:30 AM to 03:30 PM) on any working day. Tender alongwith documents/details (eligibility criteria etc) can also be downloaded from www.pnac.gov.pk or www.ppra.gov.pk.
- vii. Tenders shall be received in PNAC office uptill 11:00 a.m. on 07-11-2023 and will be opened on the same day at 11:30 a.m. by the PNAC/Purchase Committee in the presence of bidders/firms, who care to attend.
- viii. Competent Authority reserves the rights to reject any or all tenders however, subject to assigning justified core reasons.


(Shabir Ahmad)
 Deputy Director (A&F)
 Tel: 051-9209509

17/1/23